



— THE — WELLNESS CENTRE

SPA ETIQUETTE

- Please arrive 5 minutes before your appointment to complete a client card.
- Late arrivals may result in reduction of treatment time whilst the full treatment fee will apply.
- The time allocated for each treatment is inclusive of time to change into and out of treatment garments.
- Kindly note that children should be accompanied by an adult for their treatments.
- Please alert your therapist if you are pregnant, have any allergies, are on medication or suffer from any joint injury or health conditions we should know about.
- Please wear boxers, running shorts or underwear for all treatments. Please also bring open-toed shoes for pedicure appointments.

BOOKING INFO

- Please book in advance to secure your spot, as bookings are subject to availability.
- All changes or cancellations must be done 24 hours prior to the treatment to avoid being charged in full.
- Please ensure that all changes or cancellations are addressed to the Wellness Centre directly.
- Please arrive 5 minutes prior to your treatment to complete a client card.
- Should you arrive late to your treatment, your treatment time will be shortened accordingly.
- Payments can be made at the Wellness Centre in cash, or can be charged to your room account.
- All non-resident guests will be required to pay in advance for their treatments.
- All group bookings will need to pay a deposit to secure their booking.
- Gift vouchers are available for purchase at the Wellness Centre reception.